



RODNEY C. BIGGS, MD, PC
GENERAL SURGERY

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Rodney C. Biggs, MD, FACS

Dear Patient:

Your fee for service includes your visit with the doctor based on the time and complexity of your condition and any treatment provided. In addition, proper attention to your case requires that the doctor spend more time working for you outside your direct visit with him or her. Such time may include:

- Creation of a permanent medical record.
- Review of all laboratory blood test results (e.g., a biochemical survey and CBC contain 42 separate tests to interpret and file in your chart).
- Review of prior and current x-ray or scan reports and personal review with the radiologist of abnormal studies.
- Preparation and mailing of consultation reports and follow-up visits letters and laboratory/scan results to referring physicians and any subsequent consulting.
- Follow-up phone call or letter regarding laboratory test results of patients and/or copies of test results when indicated or requested.
- Phone consultation with referring or consulting physicians and other health care providers about your case.
- Other phone calls to and from you and your family members for various reasons.
- Referral letters to any further specialists recommended by the doctor.
- Patient educational materials and medication samples when available.
- Any research done by the doctor about your case. The doctor used medical libraries and computerized medical search services.
- Staff assistance regarding your visit.
- Arranging and coordinating other tests and consultations.
- Calls to and from pharmacies.
- Insurance application forms: health insurance, disability insurance, life insurance.
- Insurance reports: health claims, disability claims to insurance and state, Medicare disability.
- Discussions (sometimes acrimonious) with hospitalization utilization review, insurance companies, or Medicare for ongoing hospitalization.
- Review and management of hospital records.
- Letters of necessity to obtain medical instruments or prescriptions.
- Letters of necessity for medical services to insurance companies.
- Arrangements for hospitalization with hospital admissions, house staff physicians and consulting physicians, and test/treating facilities.
- Communication daily during admission with nurses, house staff, and attending physicians.
- Tumor registry and other required reports.
- Home health care and nursing facility orders.
- Other reports and forms: jury duty, school, job, sick leave, back to work, communicable disease, etc.

In addition, the doctor participates extensively in continuing medical education, clinical research, teaching, and medical writing to keep up-to-date on the latest medical advances.

At our office, we feel a strong commitment to keep costs to our patients down. Even so, the cost of salaries, rent, taxes, insurance, billing, postage, photocopying, medical supplies, office supplies, medical journals and textbooks, and other materials keeps increasing. We charge only what we feel is necessary in order to maintain the highest standard of care. We look forward to a lasting and healthy relationship with you.

Sincerely,

Staff of Rodney C. Biggs, MD, PC